

TARIFF DISTRIBUTION

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PURPOSE: Update and clarify terminology associated with Telecommunications
Service Priority (TSP) System.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.48 Reserved For Future Use

A13.49 Surrogate Client Number

A13.49.1 General

- A. The Surrogate Client Number (SCN) feature provides for a number in the subscriber's serving wire center from which calls will be forwarded on an intra-office basis to the subscriber's exchange service. (T)
- B. This feature is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

A13.49.2 Rates and Charges

- A. Applicable Service Charges as specified in A4 will be incurred in addition to B.
- B. Surrogate Client Number
 - (1) Per Telephone Number

(a) Each

Monthly
Rate
\$4.00

USOC
SMV

A13.50 Telecommunications Service Priority (TSP) System

A13.50.1 Service Description

- A. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
- B. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the *Director, Office of emergency Communications (OEC)* on behalf of the Executive Office of the President of the United States. (T)

A13.50.2 Service Limitations

- A. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
- B. The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated.
- C. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A. (T)
- D. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.50 Telecommunications Service Priority (TSP) System (Cont'd)

A13.50.3 Rules and Regulations

- A. Under certain conditions, it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in A2.5. (T)
- B. No charge applies when a TSP designation is discontinued.
- C. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to:
 - Confirmation of completed TSP service orders directly to the *Director, Office of Emergency Communications (OEC)*; (T)
 - Verification of installation and/or restoration priority level assignment(s) with the *Director, OEC*; (T)
 - Reconciliation of TSP service information with the *Director, OEC*, or the customer (prime service vendor). (T)

A13.50.4 Definitions

National Security Emergency Preparedness (NSEP) Services

NSEP services are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States.

Office of Emergency Communications (OEC)

The *OEC* is responsible for the day-to-day operations of the TSP System. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments. (T)

Prime Vendor

The service vendor from whom the service user or its authorized agent orders service.

Priority Installation (PI)

Provisioning, on a priority basis, of a new TSP service authorized as so urgent that it must be provided earlier than the Company's standard provisioning interval.

Priority Restoration (PR)

Restoration, on a priority basis, of an existing TSP service for which any interruption would have serious adverse impact on the supported NSEP function.

Subcontractor

The service vendor from whom the prime vendor obtains service for the completion of the prime vendor's end-to-end service.

Telecommunications Service Priority (TSP) System

TSP is a structured coding scheme that establishes the order in which NSEP services are to be installed or restored in the event of an emergency. The TSP System was developed to ensure priority treatment of the nation's most important telecommunications services.

B2. REGULATIONS

B2.1 Undertaking Of The Company (Cont'd)

B2.1.4 Provision Of Facilities (Cont'd)

- C. The Company undertakes to maintain and repair the facilities which it furnishes. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

B2.1.5 Reserved For Future Use

B2.1.6 Work Performed Outside Regular Working Hours

The rates and charges specified in this *Guidebook* contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

(T)

B2.1.7 Reserved For Future Use

B2.1.8 Reserved For Future Use

B2.1 Undertaking of the Company

B2.1.9 Telecommunications Service Priority (TSP) System

A. Service Description

1. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
2. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the *Director, Office of Emergency Communications (OEC)* on behalf of the Executive Office of the President of the United States.

(T)

B. Service Limitations

1. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
2. The customer for the TSP System service must also be the same customer for the underlying Private Line Service with which it is associated.
3. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in 1.

(T)

B2. REGULATIONS

B2.1 Undertaking of the Company (Cont'd)

B2.1.9 Telecommunications Service Priority (TSP) System (Cont'd)

- B.** Service Limitations (Cont'd)
4. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.
 5. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the Rules and Regulations cited in 1, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed. (T)
- C.** Rules and Regulations
1. Under certain conditions, it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in B2.4.8. (T)
 2. No charge applies when a TSP designation is discontinued.
 3. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to:
 - Confirmation of completed TSP service orders directly to the **Director, Office of Emergency Communications (OEC)**; (T)
 - Verification of installation and/or restoration priority level assignment(s) with the **Director, OEC**; (T)
 - Reconciliation of TSP service information with the **Director, OEC**, or the customer (prime service vendor). (T)
- D.** Definitions
- National Security Emergency Preparedness (NSEP) Services**
 NSEP services are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States. (T)
- Office of emergency Communications (OEC)**
 The **OEC** is responsible for the day-to-day operations of the TSP System. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments. (T)
- Prime Vendor**
 The service vendor from whom the service user or its authorized agent orders service.
- Priority Installation (PI)**
 Provisioning, on a priority basis, of a new TSP service authorized as so urgent that it must be provided earlier than the Company's standard provisioning interval.